



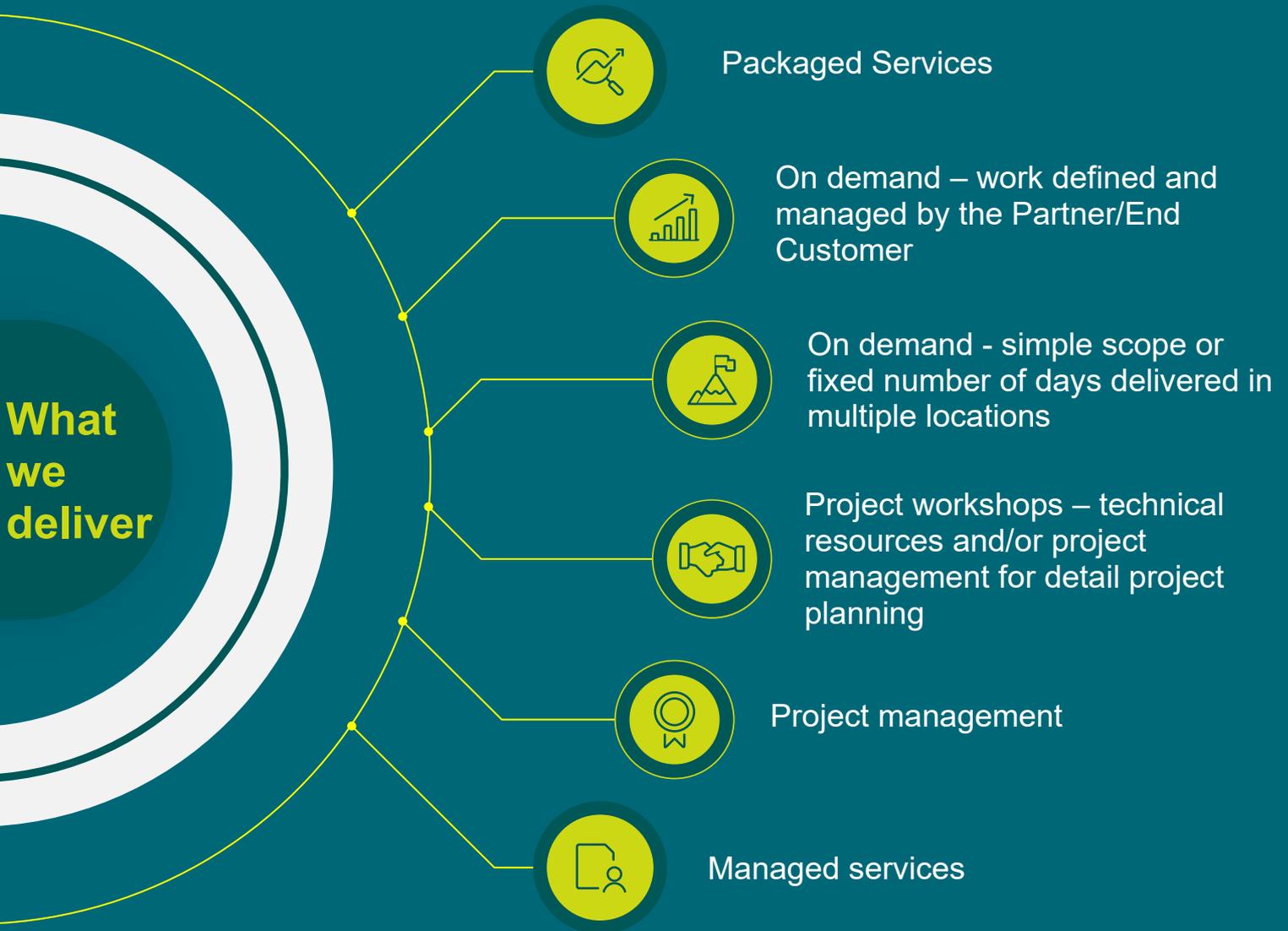
Turkey Professional Services Catalogue





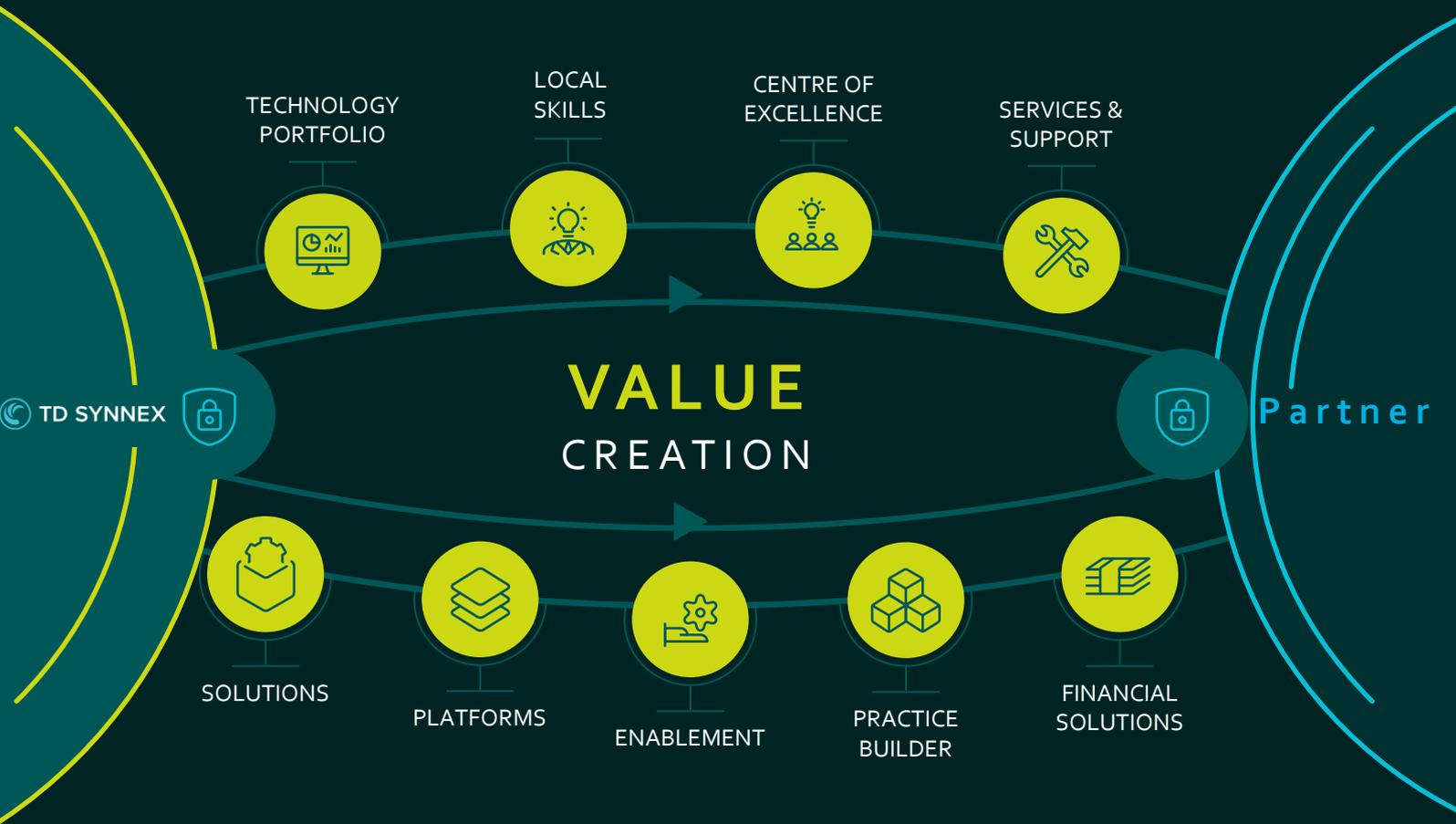
TD SYNnex Turkey

Professional Services Deliveries



TD SYNnex's professional services team of experts are committed to involve partners implementations, installations, break & fix, technical solution needs with a flexible partnership that values customer excellence!

TD SYNnex Turkey Mission



“Our mission is to provide our partners with a competitive advantage through an up-to-date service portfolio that supports channel needs, removing barriers before and after selling IT services and maximizing financial advantage.”

TD SYNnex Turkey

Professional Services Competencies

TD SYNnex vendor base installation, service and support partner competencies helps you who is going to do the installation and configuration of the order when you are quoting.

Brand	Vendor Base Competencies			
	Products	Installation	Support & Service	Managed Services
HPE	HPE DL – APOLLO SERVER HPE STOREEASY HPE STOREONCE HPE TAPE HPE SIMPLIVITY HPE MSA HPE NIMBLE HPE PRIMERA HPE ALLETRA and ALLETRA MP HPE COHESITY HPE ZERTO	Yes	Yes	Yes
Hitachi	VSP E XXX – VSP GXXX OPS CENTER PROTECTOR OPS CENTER ANALYZER OPS CENTER ADMINISTRATOR HCP	Yes	Yes	Yes
DellEMC	DELL POWEREDGE SERVER DELL MX SERVER METRO NODE POWERSCALE POWERSVAULT RECOVERPOINT FOR VMAvamar PowerMax & VMAX Family	Yes	No	Yes
	VXRAIL POWERPROTECT DD POWERPROTECT DATA MANAGER POWERSTORE UNITY PowerFlex PowerProtect Software	Yes	Yes	Yes
Nutanix	Acropolis OS & Hypervisor Nutanix Flow Nutanix Calm Nutanix Database Service Nutanix Unified Storage Nutanix Cloud Manager	Yes	Yes	Yes
NetApp	Ontap Systems E/EF Systems StorageGRID Systems Certified Ontap Admin Educations Data and Storage Migrations	Yes	Yes	Yes
Seagate	All Storage Models	Yes	Yes	Yes

Email: support.tr@tdsynnex.com - Phone: +90 216 999 53 53

TD SYNnex Turkey

Professional Services Competencies

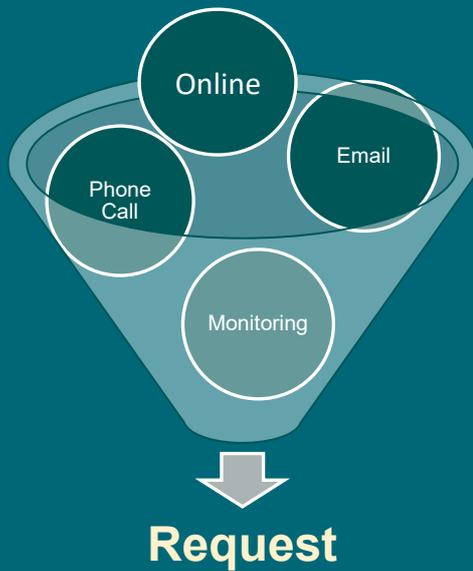
TD SYNnex branded installation, service and support competencies to ensure you always have access to additional technical expertise when you need it, TD SYNnex offers a variety of professional and managed services. These are available as a package service with a predefined scope and with a service level agreement, or as custom IT services created for a unique IT project.

Solution & Category	TD SYNnex Branded Service Competencies			
Storage Services	IBM	Cohesity	Seagate	
Backup	Veeam Backup Portfolio	Zerto	DELL Backup Portfolio	Kasten K10
DEVOPS	Docker	Ansible	Github	Chef
	Kubernetes	Terraform	Openshift	Puppet
	Tanzu	Gitlab	Jenkins	
Database	Oracle	MSSQL	MySQL	Mongo DB
	PostGre	Couchbase		
Virtualization	Vmware Product Portfolio	AHV	Hyper-V	
Microsoft	Active Directory	Microsoft 365	Azure	
Data Migration	Vmware - Vmware	VMware - Hyper-V	VMware - Acropolis	NAS - NAS
Wi-Fi Site Survey	Ekahau			
Cloud Software Group	Citrix	Netscaler		

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TD SYNnex Turkey Professional Services Processes

- Call Center Services available for 4 paths.
 - Email: support.tr@tdsynnex.com
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 - Monitoring tools
 - TD SYNnex Turkey ESM tool (Online, powered BY SMAX)



L0/L1 Support

- TDSYNnex has been solved the problem.
- L0/L1 Support Engineer escalated problem to L2 support Engineer.
- L1 On-site Maintenance or Escalate to Remote Support

Solved

The problem solved
by TD SYNnex



L2

Vendor
Escalation

TD SYNnex Turkey

Trusted Advisor

Discover how we can help you to become your customer's trusted advisor!

TD SYNnex Professional Services team; It will help you increase your sales, profit margin, customer satisfaction and reduce your costs.

Grow customer sales

Growing your sales has never been easier. We work with you to deliver the right solutions, effectively market new products and capitalize on the latest vendor technology.

Improve profit margins

Improving your margins can be achieved quickly. We help you to lower your cost base, sell new solutions and identify upsell and cross-sell opportunities for your customers.

Reduce your costs

We help you to achieve efficient business growth. Working in partnership with TD SYNnex means you can control your overheads and achieve the best terms.

Increase customer satisfaction

Your customer's satisfaction is our priority. We help you to deliver an end-to-end experience that leads to loyal customers, recurring revenues, and stronger relationships.

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